



Payment/Cancellation Policy/Bond

Payment

We accept Visa, Mastercard, Amex, Cash. A 2% surcharge may apply to credit card payments. Sorry we do not offer Eftpos.

Confirmation of Booking

Your valid credit card number is held by us to secure your booking. On arrival at your accommodation please phone us (4757 4048) to instruct us how you wish to arrange payment. If we don't hear from you we will assume that you wish us to debit that credit card for full payment. (A 2% fee for your credit card may apply).

Cancellation of booking

If you cancel within 28 days of the due date of your confirmed booking, full payment will be debited from the Credit Card left as security unless we can re-let the booking.

Bond

Your credit card is also held as a bond in the event of damage, breakages or unreasonable cleaning events which cause us additional, unreasonable expenses or extraordinary labour costs.

Your attention is drawn to safety around the slow combustion fires especially with regard to children. Smoke detectors are fitted to all our accommodation.

Exclusion of liability. Neither the owners or employees are liable (whether as a result of anything done or not done by them or whether or not caused by their negligence or a breach of duty of care or common law, statutory or otherwise) for any injury or damage of any nature personal, or economic or otherwise, caused to or suffered by a tenant or other person occupying the premises at the invitation of the tenant, whilst occupying the premises.